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Call of duty 2 size

Check the system requirements for Call of Duty 2. Can I run it?test the specs and evaluate the game PC. The System Requirements Lab runs millions of PC requirements tests on more than 6,000 games per month. View recommended computers Click here For mandatory call 2 system requirements (minimum) CPU: Pentium 4 or Athlon XP CPU Speed: 1.4 GHz (Pentium) or 1700+ (Athlon) RAM: 256 MB OS: English version of Windows 2000/XP Video Card: 3D Hardware Acceleration Card required - 100% DirectX 9.0c Compatible 64 MB (NVIDIA GeForce3+ /ATI Radeon 850 0+) Total video RAM: 64 MB 3D: Yes Hardware T&L: Yes Pixel Shader: 1.1 Vertex Shader: 1.1 Vertex Shader: 1.1 Sound Card: Yes Free Disk Space: 4.0 GB Uncompressed Free Disk Space (plus 600 Mb) Windows 2000/XP Swap File) CD-ROM: 8X Speed CD-ROM or 2X DVD-ROM Drive Call of Duty 2 Recommended Requirements CPU: Pentium 4 or Athlon XP CPU Speed: 2.2 GHz RAM512 MB OS: English Version of Windows 2000/XP Video Card: 3D Hardware Acceleration Card Required - 100% DirectX 9.0c Compatible 128MB (NVIDIA GeForce 6800 or higher) Total Video RAM: 128MB 3D: Yes Hardware T&L: Yes: 2.0 Vertex Shader: 2.0 Sound Card: Free Shader: 2.0 Sound Card: Space: 4.0GB Uncompressed free disk space (add 600 MB for Windows 2000/XP swap files) CD-ROM: 8X Speed CD-ROM or 2X DVD-ROM Drive Latest Video Card The Driver System Requirements Lab can earn affiliate commissions from eligible purchases via Amazon Associates ® other programs include 49 items: call of duty, call of duty 2, 2 Vampires ®, Masquerade - Pedigree™, Geometric Warfare: Retro Evolution, Call of Duty ®4: Modern War ®, Call of Duty: World of War, 3D Ultra Mini Golf Adventure, Space Quest™ Collection, Ace of The Galaxy, Call of Duty®: Modern War ®2, Singularity, Call of Duty: Black Ops, Call of Duty ® - Black Ops II, Call of Duty: Ghost ® - Gold Edition, Geometry Wars™3: Dimension, Evolved King's Evolution - King's Quest Kings Quest - Chapter 4, Kings Quest - Chapter 5, Police Quest Collection, Gabriel Knight - Father's Sin, Call of Duty®: Black Op Su III - Zombie Chronicles Edition, Gabriel Knight 2: Inside the Beast, Gabriel Knight 3: Sacred Blood, Blood Blood, Blood Sucking Woman, Arkanam, Fantaz Magoria 2, Fntas Magoria, Crawley Collection, Caesar 3: Infinite War, Betrayal Collection, Vampire: Masquerade - Redemption, Police Quest - SWAT, SWAT 3: Tactical Game of the Year Edition, Pharaoh & Cleopatra, Kronidor, Zeus + Poseidon Back, Spycraft: Great Game, Zork Anthology, Zork: Grand Inquisiter, Zork Némesis: Forbidden Land, To Power II Call, Return to Zork, Police Quest - SWAT 2, Call of Duty: Modern War Remaster, World War II Page 2 Latest, Top Sales and Discount Action Browsing Products Your PC May Not Meet HardwareMaybe you bought the wrong game. Maybe you played the title for an hour and just didn't like it. Can. The valve will issue a refund for any reason upon request via help.steampowered.com if the request is made within the required return period and, in the case of the game, if the title is played within 2 hours. The details are as follows, but even if it is outside the scope of the refund rules listed, please ask for a refund anyway. A full refund of the purchase will be made within one week of approval. You will receive a refund in the same way as the payment method you used to fund or purchase your Steam Wallet. If for some reason Steam is unable to make a refund with the first payment method, the Steam Wallet will add the full amount. (Some payment methods available on Steam in your country may not support refunds by returning the purchase to the original payment method.) Click here for the full list. Steam refunds apply to steam store games and software applications within 2 weeks of purchase and within 2 hours of play. Here's an overview of how refunds work with other types of purchases: Refunds for downloadable content (Steam Store content available in another game or software application, DLC) are refundable within 14 days of purchase, and within 2 hours of the PURCHASE of the DLC, if the title below it is played unless the DLC is consumed, modified or transferred. In some cases, Steam may not be able to refund third-party DLCs (for example, if the DLC irreversibly levels up the game character). These exceptions are clearly marked as nonrefundable on the store page before purchase. In-Game Purchase Refund Steam will provide a refund for in-game purchases developed by Valve within 48 hours of purchase, unless in-game items have been consumed, modified, or transferred. Third-party developers have the option to enable refunds for in-game items in these terms. Steam will notify game developers at the time of purchase if they choose to refund in-game items they purchase. Otherwise, in-game purchases in non-valve games will not be refunded through Steam. Refund of purchased titles If you pre-purchased a title on Steam (and paid for the title in advance), you can request a refund at any time prior to the release of that title. A standard 14-day/2-hour refund period also applies, starting with the game's release date. Steam Wallet Refunds If you made a purchase on Steam and you are not using these funds, you can request a steam wallet refund within 14 days of purchase. Renewable subscriptions For some content and services, Steam provides regular access (e.g. monthly, yearly) and pays regularly. If you have a subscription that you can renew,if used during the current billing cycle, you can request a refund within 48 hours of your first purchase or within 48 hours of automatic renewal. Content is considered to be used when a game in a subscription is played during the current billing cycle, or if the benefits or discounts included in the subscription are used, consumed, modified, or transferred. You can access your account details and cancel your active subscription at any time. After cancellation, your subscription will no longer automatically renew, but you will retain access to your subscription's content and benefits until the end of the current billing cycle. You can request a refund for Steam hardware and accessories purchased via Steam within the applicable time period specified in the Steam Hardware Hardware Refund Policy. Within 14 days of requesting a refund, you must send the hardware back to us according to the instructions provided. For detailed guidelines on the return and cancellation process for Steam hardware and accessories, see the Hardware Refund Policy. 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Redeemed gifts can be refunded on the same terms if the gift recipient starts a refund. Funds used to purchase the gift will be returned to the original purchaser. Right to leave the EU Click here to learn how the right to leave the EU works for Steam customers. Exploit refunds are designed to remove the risk of buying titles on Steam, not as a way to get free games. If you appear to be inging a refund, we may stop providing it to you. Don't think of it as an abuse to request a refund for a title you purchased just before the sale and immediately re-purchase that title at a sale price. You can request a refund or get .com support for purchasing Steam through help.steampowered services. Last Updated November 10, 2020 Page 4 You can request almost all refunds for purchases made on Steam. Maybe your PC doesn't meetMaybe you bought the wrong game. Maybe you played the title for an hour and just didn't like it. Can. 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Content is considered to be used when a game in a subscription is played during the current billing cycle, or if the benefits or discounts included in the subscription are used, consumed, modified, or transferred. You can access your account details and cancel your active subscription at any time. After cancellation, your subscription will no longer automatically renew, but you will retain access to your subscription's content and benefits until the end of the current billing cycle. You can request a refund for Steam hardware and accessories purchased via Steam within the applicable time period specified in the Steam Hardware Hardware Refund Policy. Within 14 days of requesting a refund, you must send the hardware back to us according to the instructions provided. For detailed guidelines on the return and cancellation process for Steam hardware and accessories, see the Hardware Refund Policy. 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Redeemed gifts can be refunded on the same terms if the gift recipient starts a refund. Funds used to purchase the gift will be returned to the original purchaser. Right to leave the EU Click here to learn how the right to leave the EU works for Steam customers. Exploit refunds are designed to remove the risk of buying titles on Steam, not as a way to get free games. If you appear to be inging a refund, we may stop providing it to you. Don't think of it as an abuse to request a refund for a title you purchased just before the sale and immediately re-purchase that title at a sale price. You can request a refund or get .com support for purchasing Steam through help.steampowered services. Last Updated November 10, 2020 Page 4 You can request almost all refunds for purchases made on Steam. Maybe your PC doesn't meetMaybe you bought the wrong game. Maybe you played the title for an hour and just didn't like it. Can. 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Content is considered to be used when a game in a subscription is played during the current billing cycle, or if the benefits or discounts included in the subscription are used, consumed, modified, or transferred. You can access your account details and cancel your active subscription at any time. After cancellation, your subscription will no longer automatically renew, but you will retain access to your subscription's content and benefits until the end of the current billing cycle. You can request a refund for Steam hardware and accessories purchased via Steam within the applicable time period specified in the Steam Hardware Hardware Refund Policy. Within 14 days of requesting a refund, you must send the hardware back to us according to the instructions provided. For detailed guidelines on the return and cancellation process for Steam hardware and accessories, see the Hardware Refund Policy. 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Last Updated November 10, 2020, Page 8 Valve respects the privacy of online visitors and customers of products and services and complies with applicable laws regarding your privacy protection, including the California Consumer Privacy Act (CCPA), the European Union (EU) General Data Protection Regulation (GDPR), and the Swiss and EU Privacy Framework Shield. 1. Wherever we talk about personal data below, we mean information that can identify an individual (personally identifiable information) or that can be indirectly associated by linking to personally identifiable information. Valve also processes anonymous data whether aggregated or not, and analyzes and generates statistics related to customer habits, usage patterns, and demographics as groups or individuals. Such anonymous data does not allow the identification of relevant customers. Valve does not matter whether anonymous data is aggregated or not. Other capitalized terms in this Privacy Policy shall have the meaning defined in the Steam Subscriber Agreement (SSA). 2. Why valves collect and process data varies/Personal data for the following reasons: a) to provide full-featured gaming services and to provide relevant content and services where necessary to fulfill a contract with you; b) where necessary to comply with the legal obligations imposed by us (the obligation to retain certain information under tax law). c) where necessary for the purposes of valve or any third party's legitimate and legal interests (such as those of our other customers), unless such interests are prioritized by your legitimate interests and rights; or d) if you agree to it. These reasons for collecting and processing personal data determine and limit the personal data we collect and how we use it (Section 3 below), retention period (Section 4 below), the rights available to you and other control mechanisms (Section 6 below). 3. The type of data we collect and the basic account data when setting up a source 3.1 account, Valve collects your email address and country of residence. You must also select a user name and password. This information is required to register a Steam user account. When you set up an account, the account is automatically assigned a number (Steam ID) that is used to reference the user account. You don't need to enter or use your real name to set up your Steam user account. 3.2 Transactions and Payment Data In order to make transactions on Steam (for example, to purchase a subscription to content and services or to fund a Steam Wallet), you must provide payment data to Valve to enable transactions. If you pay with a credit card, you must provide Valve with general credit card information (name, address, credit card number, expiration date, security code), and Valve will process and send it to your preferred payment service provider to enable transactions and perform fraud prevention checks. Similarly, Valve receives data from payment service providers for the same reason. 3.3 Other data we expressly submit we collect and process personal information when you provide or transmit it to us as part of our communications with other users, such as when you explicitly provide it to us or provide it with Steam Community Forums, chats, feedback or user-generated content. This data includes information that you post, comment on and follow in our content and services. Information sent via chat. Information provided when you request information or support from us, or in the case of related payment or physical goods, when you purchase content and services from us, including information necessary to process orders with carriers. Information you provide to us when you participate in competitions, contests, tournaments, or to complete surveys/Details. 3.4 Your use of steam clients and websites We collect a variety of information through our general each other with the websites, content and services we provide. The personal data we collect includes, but is not limited to, browser and device information, data collected through automated electronic interactions, and application usage data. Similarly, we track your processes across our websites and applications to ensure that you are not a bot and to optimize our services. 3.5 Use of your games and other subscriptions In order to provide services, we must collect, store and use various information about your activities in the Content and Services. Content-related information includes Steam IDs and what is usually called game statistics. Game statistics mean information about game settings, game progress, playtime, and information about the device you are using, such as the operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking data and cookies We use technologies similar to cookies, which are text files placed on your computer (e.g., web beacons, pixels, advertising tags, device identifiers, etc.), to analyze how you use our Services and to improve marketing, analytics and the services we provide to improve the functionality of our website. The use of cookies is standard on the Internet. Most web browsers automatically accept cookies, but the decision to accept them is yours. You can adjust your browser settings to prevent cookies from receiving or to provide notifications each time cookies are sent. You can refuse to use cookies by selecting the appropriate settings in your browser. For more information on managing the use of cookies in each browser, see . Please note, however, that if you do this, you may not be able to access all the features of our website. When you access our services, our servers record your IP address. 3.7 Content Recommendations We may process information collected under this Section 3 so that the content, products and services displayed when you launch the Steam Client can be tailored to your needs and provide relevant recommendations and benefits. This is done to improve the customer experience. This way, you can prevent data processing by turning off automatic loading of Steam Store pages and Steam notifications in the Interface section of steam client settings. Valve may send you marketing messages about products and services provided by Valve in your email if expressly permitted under your individual consent or applicable law regarding email marketing. In these cases, you can use the information collected to customize such marketing messages, to see if you opened such messages, and to collect information about which links in the text you follow. You can opt-out or revoke your consent to receive marketing emails at any time by revoking it on the same page as the page you previously provided, or by clicking on the Unsubscribe link in all marketing emails. 3.8 Information required to detect violations We collect certain data necessary to detect, investigate and prevent SSA and applicable laws (violations). This data is only used for detection, investigation, prevention and, where applicable, to act against such violations and to store them for the minimum amount of time necessary for this purpose. If the data indicates that a violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until any litigation related thereto to it is resolved. Please note that certain data stored for this purpose may not be disclosed to you if disclosure violates our mechanisms for detecting, investigating and preventing such violations. 4. Retention Period Data We will store the information for as long as necessary, for as long as necessary, or if applicable law provides for a longer retention period for which the information is collected and processed, for as long as necessary. Personal data provided by applicable law will then be deleted, blocked or anonymized. In particular: if you terminate your Steam User Account, your personal information will be marked for deletion, except for legal requirements or other general legitimate purposes. Personal data may not be completely deleted to ensure consistency in the gameplay experience or steam community market. For example, matches played that affect other players' matchmaking data or scores are not deleted. Rather, connections to these matches are permanently anonymized. Valve must retain certain transaction data under statutory commercial and tax laws for up to 10 years. If you withdraw your consent based on the processing of your personal data or your child's personal data, we will delete your personal data or your child's personal data without undue delay if we collect and process personal information based on the withdrawn consent. If you exercise your right to object to the processing of your personal data, we will delete the personal data we process for the purposes for which you have unreasonably challenged it without undue delay unless you have another legal basis. This data exists or unless applicable law requires that the data be retained. 5. Those who have access to data valves will not sell personal data. However, we may share or provide each category of personal data we collect as necessary for the following business purposes: 5.1 Valve and its subsidiaries may share your personal data with each other and use it to the extent necessary to achieve the purposes described in Section 2 above. In the event of reorganization, sale or merger, we may transfer personal data to relevant third parties subject to applicable law. 5.2 We may share your personal information with third-party service providers who provide customer support services in connection with products, content and services distributed via Steam. Your personal information will be used in accordance with this Privacy Policy and will be used for as long as necessary to perform customer support services. 5.3 In accordance with internet standards, we may share certain information (including the identification of your IP address and the Steam content you want to access) with third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers use distributed server systems that deliver content based on your geographic location to enable you to deliver the digital content you request, such as when using Steam. 5.4 Google Analytics Our website uses web analytics services provided by Google Analytics (Google). Google Analytics uses cookies to analyze how website operators use our site. Information generated by cookies about a visitor's use of the website is generally transmitted and stored by Google to servers in the United States. IP anonymization is enabled on this website. The IP address of the user visiting Steam is shortened. Only in exceptional cases will the full IP address be transferred to a Google server in the US, where it will be shortened. Google uses this information on behalf of website operators to evaluate your website in order to create reports on website activity and to provide you with website activity and other services related to your use of the website. Google does not associate IP addresses transferred in the context of Google Analytics with any other data we hold. You can refuse to use cookies by selecting the appropriate settings in your browser. However, please note that in this case, you may not be able to use all the functions of this website. To learn how Google Analytics collects and uses data, visit www.google.com/policies/privacy/partners. In addition, you can prevent Google from collecting and processing data about your use of the website by downloading and installing browser plug-ins from the following links:5.5 Certain data related to your Steam User Account will be made available to other players and partners through the Steamworks API. Anyone can access this information by querying their Steam ID. At a low level, the public persona names you choose to display photos of Steam and your avatar are accessible in this way, and you can also see if you're under a cheating ban in multiplayer games. You can control the accessibility of additional information about you on your Steam Community user profile page. Data published on your profile page can be accessed automatically through the Steamworks API. In addition to publicly available information, game developers and publishers can access certain information from the Steamworks API, which is directly related to the users of the game they operate. This information includes the minimum ownership of the game in question. Depending on the Steamworks services implemented in-game, this includes scoreboard information, game progress, achievements, multiplayer game matchmaking information, in-game items, and other information needed to interact and support the game. For more information about the Steamworks services implemented by a particular game, see the Store page. We do not knowingly share your personally identifiable information through the Steamworks API, such as your real name or email address, but the information we share on your Steam profile can be accessed through the Steamworks API, which contains information that can identify you. 5.6 The Steam Community includes discussions, forums, chat areas, and more where users can exchange ideas and communicate with each other. If you post a message to a board, forum, or chat area, be aware that the information is available to the public online. Therefore, we do so at our own responsibility. If your personal information is posted on our community forums against your will, please request deletion using the reporting feature and the Steam Help site. 5.7 Valve may allow you to link your Steam User Account to accounts provided by third parties: If you agree to link your account, Valve may collect and combine information about your Steam User Account to the level permitted by your consent with the information valve has available to receive from third parties. If the link in your account requires valve to send information about you to a third party, you will be notified about it and given the opportunity to consent to the link and the transmission of your information before the link is made. Your use of your information by third parties is subject to the privacy policy of third parties and you are recommended to review it. 5.8 Valve may disclose personal data in accordance with court orders or laws requiring us to disclose such information. 6.Rights Control Mechanism Data protection laws in the European Economic Area, California, and else areas give residents certain rights with regard to personal data. While other jurisdictions may have fewer legal rights, we provide our customers around the world with tools designed to exercise such rights. To help you exercise your data protection rights in an easy way, we have a dedicated section on our Steam Support page (Privacy Dashboard). This gives us access to your personal data, which we will correct and delete if necessary and object to its use if necessary. To access it, log in to the Steam support page .com and select the My Account-&t; Data menu item associated with your Steam account. In most cases, you can access, manage and delete your personal data in the Privacy Dashboard, but you can also contact Valve for questions or requests through the contact process described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights with regard to your personal data: 6.1 Access rights. You have the right to request (i) free request for information, whether or not your personal data about you is retained, and (ii) access to and/or (iii) retraction of retained personal data. You can use the right to access your personal data from the Privacy Dashboard. If the request affects the rights or freedoms of others, or is clearly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account administrative costs for providing information, providing communications, or taking the requested action), or to refuse access on request. 6.2 Right of correction. When we process your personal data, we will strive to take appropriate action by taking appropriate measures to ensure that your personal data is accurate and up-to-date for the purposes for which it was collected. If your personal data is inaccurate or incomplete, you can change the information provided by the Privacy Dashboard. 6.3. Right to erasure You have the right to obtain the deletion of personal data about you if there is no reason we can collect (see Section 2 above) or if there is another legal basis for deletion. For individual items in your personal data, edit them from the Privacy Dashboard or request removal from the Steam Support page. You can also request the deletion of your Steam user account from the Steam support page. As a result of deleting your Steam user account, you will no longer be able to access the Steam Services, including Steam user accounts, subscriptions linked to Steam user accounts, and the possibility of accessing other services that use your Steam User Account. You can restore your Steam user account to a 30-day grace period from the moment you request to delete Steam.Account. This feature ensures that you don't accidentally lose your account due to lost or hacked account credentials. During the suspension period, you may complete financial and other activities that you may have initiated before submitting a request to delete your Steam User Account. After the grace period expires, the personal data associated with the account will be deleted according to Section 4. Above. In some cases, deleting a Steam user account, or deleting personal data, can be complicated. This means that if your account has a business relationship with Valve (for example, a game developer's job), you can delete your Steam user account only after you transfer this role to another user or dissolve your business relationship. In some cases, taking into account the complexity and number of requests, the period of erasure of personal data may be extended, but may be extended by more than two months. 6.4 Rights to objects. If the processing of your personal data is based on your legitimate interests under Section 6(1)(f) of this Privacy Policy GDPR/Section 2.c), you have the right to object to such processing. If you object, we will no longer process your personal data unless we have a compelling justification for the processing described in Article 21 of the GDPR. In particular, when data is required to establish, exercise or defend legal claims, You also have the right to lodge a complaint with a supervisory authority. 6.5 Right to restrict the processing of your personal data You have the right to be restricted from processing your personal data under the terms set out in Article 18 of the GDPR. 6.6 Portability rights of personal data You have the right to receive personal data in a structured, commonly used machine-readable format and to transmit such data to another controller under the terms set out in Article 20 of the GDPR. Valve will make personal information available in structured HTML format through the Privacy Dashboard as described above. 6.7 Post-mortem control of your personal data If French data protection laws apply to you, you have the right to establish guidelines for the storage, deletion and transmission of personal data after your death in accordance with Article 78-17, Article 40, Paragraph 1 of 6 January 1978 on information, technology, data files and civil liberties. 7. Children The minimum age to create a Steam user account is 13 years old. Valve does not knowingly collect personal data

from children under this age. If a particular country increases the age of consent for the collection of personal data, Valve requires parental consent before creating a Steam user account and collecting the personal data associated with it. Valve encourages parents to instruct their children to never provide personal information when they are online. 8. Contact/The data protection officer at the address below. When reviewing emailed requests, please note how we access, correct, and delete data in addition to logging into your Steam user account with and choosing to view menu items->My Account->Account Data to combat fraud, harassment, and identity theft. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Representative for Data Protection Questions: Valve GmbH Att. Legal LaedingSmartk 9 D-20459 Hamburg Germany 9. Additional information for users of the European Economic Area, the United Kingdom, Swiss Valve and TR Technical Services, Inc. (Valves, a wholly-owned subsidiary of the United States) complies with the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework. The Privacy Shield Framework established by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States. Valve has certified to the Department of Commerce that it complies with the Privacy Shield Principles. In the case of any conflict between the terms of this Privacy Policy and the Privacy Shield Principles, the Privacy Shield Principles apply. For more information and certifications for the Privacy Shield program, visit . In accordance with the Privacy Shield principles, Valve is pleased to resolve any complaints regarding the collection or use of our personal information. EU and Swiss individuals with inquiries or complaints about our Privacy Shield policy should contact Valve first. If you have any unresolved privacy or data usage concerns that we have not fully addressed, please contact our U.S.-based third-party dispute resolution provider (free) at . As described in the Privacy Shield Document (certain residual claims that are not resolved by other means may be subject to binding arbitration. In such cases, arbitration options will be available. The Privacy Shield Principles describe Valve's accountability for personal data transferred to third-party agents. Valve will be liable unless valve proves that if a third party's agent processes personal information in a way contrary to this section, it will cause damage and not be liable for the event. The Federal Trade Commission has jurisdiction over Valve's compliance with the Privacy Shield. 10. Additional Information for Users from California The CCPA grants California residents certain privacy rights regarding the personal data we collect. We respect these rights and are committed to complying with the CCPA. The following describes these rights and Valve's practices regarding them. the right to know. Under the CCPA, you have the right to request the deletion of personal data owned by us, with certain exceptions applying. Requesting the deletion of data may affect your use of the Steam Services and may refuse to delete the information for the reasons described in this Privacy Policy or for reasons permitted by the CCPA. Other rights. The CCPA also gives California residents the right to opt out of the sale of personal data. As explained in Section 5, we do not sell personal data and have not sold it for the past 12 months. You also have the right to be notified about our practices when or before we collect your personal data. Finally, you have the right not to be discriminated against for exercising your rights under the CCPA. Exercise your rights. The primary means of accessing, managing, or deleting personal data is to use the privacy dashboards described in Section 6.3 of this Privacy Policy. If you are unable to access or delete data from your privacy dashboard, you can also contact us with a request to exercise these rights using the form at . To verify your identity, you'll need to log in with your Steam user account to use the form. Finally, you can contact us with your request at questions@valvesoftware.com, but before you can access or delete your personal data based on the request you receive via email, you must verify your identity using the proof of ownership process described in . You may designate an agent who has the authority to request on your behalf to exercise your rights under the CCPA, either in writing or through a power of attorney. Before accepting such a request from an agent, you should ask the agent to provide evidence that he or she has acted to act on your behalf and verify your identity directly with us. The category, source, purpose, and recipient of the data to be collected. During the last 12 months, we have collected the categories of personal data described in Section 3 of this Privacy Policy. The sources from which we collect personal data and the purposes for which we collect and process it are described in Sections 2 and 3. For the previous 12 months, we disclosed each category of category of personal data for business purposes, as described in Section 5. Revised date: The July 28, 2020 Valve update respects the privacy of online visitors and customers of products and services and complies with applicable laws regarding the protection of your privacy, including the California Consumer Privacy Act (CCPA), European Union general data protection (GDPR), Swiss and EU privacy shield framework. 1. Wherever we talk about personal data below, we mean information that can identify an individual (personally identifiable information) or that can be indirectly associated by linking to personally identifiable information. Valve also processes anonymous data whether aggregated or not, and analyzes and generates statistics related to customer habits, usage patterns, and demographics as groups or individuals. Such anonymous data does not allow the identification of relevant customers. Valve does not matter whether anonymous data is aggregated or not. Other capitalized terms in this Privacy Policy shall have the meaning defined in the Steam Subscriber Agreement (SSA). 2. The reason valve collects and processes data is because of the following reasons: b) where necessary to comply with our legal obligations subject to us (e.g., the obligation to retain certain information under tax law), c) where necessary for the purposes of valve or our third party's legitimate and legal interests (such as those of our other customers), unless such interests are prioritized by your legitimate interests and rights; or d) if you agree to it. These reasons for collecting and processing personal data determine and limit the personal data we collect and how we use it (Section 3 below), retention period (Section 4 below), which has access (Section 5 below), the rights available to you and other control mechanisms (Section 6 below). 3. The type of data we collect and the basic account data when setting up a source 3.1 account, Valve collects your email address and country of residence. You must also select a user name and password. This information is required to register a Steam user account. When you set up an account, the account is automatically assigned a number (Steam ID) that is used to reference the user account. You don't need to enter or use your real name to set up your Steam user account. 3.2 Transactions and Payment Data In order to make transactions on Steam (for example, to purchase a subscription to content and services or to fund a Steam Wallet), you must provide payment data to Valve to enable transactions. If you pay with a credit card, you must provide Valve with general credit card information (name, address, credit card number, expiration date, security code), and Valve will process and send it to your preferred payment service provider to enable transactions and perform fraud prevention checks. Similarly, Valve receives data from payment service providers for the same reason. 3.3 Other data we expressly submit we collect and process personal information when you provide or transmit it to us as part of our communications with other users, such as when you explicitly provide it to us or provide you with Steam Community Forums, chats, feedback or user-generated content. This data includes information that you post, comment on and follow in our content and services. Information sent via chat. Information provided when you request information or support from us, or in the case of related payment or physical goods, when you purchase content and services from us, including information necessary to process orders with carriers. Information you provide to us (such as contact details) when you participate in competitions, contests, tournaments, or complete surveys. 3.4 Your use of steam clients and websites We collect a variety of information through our general each other with the websites, content and services we provide. The personal data we collect includes, but is not limited to, browser and device information, data collected through automated electronic interactions, and application usage data. Similarly, we track your processes across our websites and applications to ensure that you are not a bot and to optimize our services. 3.5 Use of your games and other subscriptions In order to provide services, we must collect, store and use various information about your activities in the Content and Services. Content-related information includes steam IDs and what is usually called game statistics. Game statistics mean information about game settings, game progress, playtime, and information about the device you are using, such as the operating system you are using, device settings, unique device identifiers, and crash data. 3.6 Tracking data and cookies We use technologies similar to cookies, which are text files placed on your computer (e.g., web beacons, pixels, advertising tags, device identifiers, etc.) to analyze how you use our Services and to improve marketing, analytics and the services we provide to improve the functionality of our website. The use of cookies is standard on the Internet. Most web browsers automatically accept cookies, but the decision to accept them is yours. You can adjust your browser settings to prevent cookies from receiving or to provide notifications each time cookies are sent. You can refuse to use cookies by selecting the appropriate settings in your browser. For more information on managing the use of cookies in each browser, see . Please note, however, that if you do this, you may not be able to access all the features of our website. When you visit our services, our servers log your IP address the number that is automatically assigned to the network to which the computer belongs. 3.7 Content Recommendations We may process information collected under this Section 3 so that the content, products and services displayed when you launch the Steam Client can be tailored to your needs and provide relevant recommendations and benefits. This is done to improve the customer experience. This way, you can prevent data processing by turning off automatic loading of Steam Store pages and Steam notifications in the Interface section of steam client settings. Valve may send marketing messages to your email address regarding products and services provided by Valve, where expressly permitted under your individual consent or applicable law regarding email marketing. In these cases, you can use the information collected to customize such marketing messages, to see if you opened such messages, and to collect information about which links in the text you follow. You can opt-out or revoke your consent to receive marketing emails at any time by revoking it on the same page as the page you previously provided, or by clicking on the Unsubscribe link in all marketing emails. 3.8 Information required to detect violations We collect certain data necessary to detect, investigate and prevent SSA and applicable laws (violations). This data is only used for detection, investigation, prevention and, where applicable, to act against such violations and to store them for the minimum amount of time necessary for this purpose. If the data indicates that a violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until any litigation related thereto to it is resolved. Please note that certain data stored for this purpose may not be disclosed to you if disclosure violates our mechanisms for detecting, investigating and preventing such violations. 4. Retention Period Data We will store the information for as long as necessary, for as long as necessary, or if applicable law provides for a longer retention period for which the information is collected and processed, for as long as necessary. Personal data provided by applicable law will then be deleted, blocked or anonymized. In particular: If you terminate your Steam User Account, your personal information will be marked for deletion, except for legal requirements or other general legitimate purposes. Personal data may not be completely deleted to ensure consistency in the gameplay experience or steam community market. For example, a match you play affects other users. Matching data and scores are not deleted. Rather, connections to these matches are permanently anonymized. Valve must retain certain transaction data under statutory commercial and tax laws for up to 10 years. If you withdraw your consent based on the processing of your personal data or your child's personal data, we will delete your personal data or your child's personal data without undue delay if we collect and process personal information based on the withdrawn consent. If you exercise your right to object to the processing of your personal data, we will delete the personal data that you have processed for the purposes for which you objected, without undue delay, unless there is another legal basis for processing and retaining this data or the applicable law requires us to retain the data. 5. Those who have access to data values will not sell personal data. However, we may share or provide each category of personal data we collect as necessary for the following business purposes: 1. Valve and its subsidiaries may share your personal data with each other and use it to the extent necessary to achieve the purposes described in Section 2 above. In the event of reorganization, sale or merger, we may transfer personal data to relevant third parties subject to applicable law. 5.2 We may share your personal information with third-party service providers who provide customer support services in connection with products, content and services distributed via Steam. Your personal information will be used in accordance with this Privacy Policy and will be used for as long as necessary to perform customer support services. 5.3 In accordance with internet standards, we may share certain information (including the identification of your IP address and the Steam content you want to access) with third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers use distributed server systems that deliver content based on your geographic location to enable you to deliver the digital content you request, such as when using Steam. 5.4 Google Analytics Our website uses web analytics services provided by Google Analytics (Google). Google Analytics uses cookies to analyze how website operators use our site. Information generated by cookies about a visitor's use of the website is generally transmitted and stored by Google to servers in the United States. IP anonymization is enabled on this website. The IP address of the user visiting Steam is shortened. Only in exceptional cases will the full IP address be transferred to a Google server in the US, where it will be shortened. On behalf of the website operator, Google uses this to evaluate the website to website users, to create reports on website activity, and to provide website operators with other services related to website activity and internet use. Google does not associate IP addresses transferred in the context of Google Analytics with any other data we hold. You can refuse to use cookies by selecting the appropriate settings in your browser. However, please note that in this case, you may not be able to use all the functions of this website. To learn how Google Analytics collects and uses data, visit www.google.com/policies/privacy/partners. In addition, when you download and install a browser plug-in, you can prevent Google from collecting and processing data about your use of the . 5.5 Certain data related to your Steam User Account will be made available to other players and partners through the Steamworks API. Anyone can access this information by querying their Steam ID. At a low level, the public persona names you choose to display photos of Steam and your avatar are accessible in this way, and you can also see if you're under a cheating ban in multiplayer games. You can control the accessibility of additional information about you on your Steam Community user profile page. Data published on your profile page can be accessed automatically through the Steamworks API. In addition to publicly available information, game developers and publishers can access certain information from the Steamworks API, which is directly related to the users of the game they operate. This information includes the minimum ownership of the game in question. Depending on the Steamworks services implemented in-game, this includes scoreboard information, game progress, achievements, multiplayer game matchmaking information, in-game items, and other information needed to interact and support the game. For more information about the Steamworks services implemented by a particular game, see the Store page. We do not knowingly share your personally identifiable information through the Steamworks API, such as your real name or email address, but the information we share on your Steam profile can be accessed through the Steamworks API, which contains information that can identify you. 5.6 The Steam Community includes discussions, forums, chat areas, and more where users can exchange ideas and communicate with each other. If you post a message to a board, forum, or chat area, be aware that the information is available to the public online. Therefore, we do so at our own responsibility. If your personal information is posted on our community forums against your will, please request deletion using the reporting feature and the Steam Help site. 5.7 Valve may allow you to link your Steam User Account to accounts provided by third parties. If you agree to link your account, Valve may collect and combine information about your Steam User Account to the level permitted by your consent with the information valve has available to receive from third parties. If the link in your account requires valve to send information about you to a third party, you will be notified about it and given the opportunity to consent to the link and the transmission of your information before the link is made. Your use of your information by third parties is subject to the privacy policy of third parties and you are recommended to review it. 5.8 Valve may disclose personal data in accordance with court orders or laws requiring us to disclose such information. 6. Your Rights Management Mechanism Data protection laws in the European Economic Area, California and elsewhere grant certain rights to residents with regard to personal data. Other jurisdictions may have fewer legal rights, but weRights available to customers around the world. To help you exercise your data protection rights in an easy way, we have a dedicated section on our Steam Support page (Privacy Dashboard). This gives us access to your personal data, which we will correct and delete if necessary and object to its use if necessary. To access it, log in to the Steam support page .com and select the My Account->Data menu item associated with your Steam account. In most cases, you can access, manage and delete your personal data in the Privacy Dashboard, but you can also contact Valve for questions or requests through the contact process described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights with regard to your personal data: 6.1 Access rights. You have the right to request (i) free request for information, whether or not your personal data about you is retained, and (ii) access to and/or (iii) reproduction of retained personal data. You can use the right to access your personal data from the Privacy Dashboard. If the request affects the rights or freedoms of others, or is clearly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account administrative costs for providing information, providing communications, or taking the requested action), or to refuse action on request. 6.2 Right of correction. When we process your personal data, we will strive to take appropriate action by taking appropriate measures to ensure that your personal data is accurate and up-to-date for the purposes for which it was collected. If your personal data is inaccurate or incomplete, you can change the information provided by the Privacy Dashboard. 6.3 Right to erasure You have the right to obtain the deletion of personal data about you if there is no reason why we can collect (see Section 2 above) or if there is another legal basis for deletion. For individual items in your personal data, edit them from the Privacy Dashboard or request removal from the Steam Support page. You can also request the deletion of your Steam user account from the Steam support page. As a result of deleting your Steam user account, you will no longer be able to access the Steam Services, including steam user accounts, subscriptions linked to Steam user accounts, game-related information, and the possibility of accessing other services that use your Steam User Account. You can restore your Steam user account to a 30-day grace period from the moment you request to delete it. This feature ensures that you don't accidentally lose your account due to lost or hacked account credentials. During the suspension period, you may complete financial and other activities that you may have initiated before submitting a request to delete your Steam User Account. After the grace period expires, the personal data associated with the account will be deleted according to Section 4. Above. In some cases, deleting a Steam user account, or deleting personal data, can be complicated. This means that if your account has a business relationship with Valve (for example, a game developer's job), you can delete your Steam user account only after you transfer this role to another user or dissolve your business relationship. In some cases, taking into account the complexity and number of requests, the period of erasure of personal data may be extended, but may be extended by more than two months. 6.4 Rights to objects. If the processing of your personal data is based on your legitimate interests under Section 6(1)(f) of this Privacy Policy (GDPR/Section 2.c), you have the right to object to such processing. If you object, we will no longer process your personal data unless we have a compelling justification for the processing described in Article 21 of the GDPR. In particular, when data is required to establish, exercise or defend legal claims. You also have the right to lodge a complaint with a supervisory authority. 6.5 Right to restrict the processing of your personal data You have the right to be restricted from processing your personal data under the terms set out in Article 18 of the GDPR. 6.6 Portability rights of personal data You have the right to receive personal data in a structured, commonly used machine-readable format and to transmit such data to another controller under the terms set out in Article 20 of the GDPR. Valve will make personal information available in structured HTML format through the Privacy Dashboard as described above. 6.7 Right/Post-management of your personal data If French data protection laws apply to you, you have the right to establish guidelines for the storage, deletion and transmission of personal data after your death in accordance with Article 78-17, Article 40, Paragraph 1 of 6 January 1978 on information, technology, data files and civil liberties. 7. Children The minimum age to create a Steam user account is 13 years old. Valve does not knowingly collect personal data from children under this age. If a particular country increases the age of consent for the collection of personal data, Valve requires parental consent before creating a Steam user account and collecting the personal data associated with it. Valve encourages parents to instruct their children to never provide personal information when they are online. 8. Contact Us Contact Valve's data protection officer at the address below. We review emailed requests, but the only way to combat fraud, harassment and identity theft is to log in with your Steam user account to access, correct or delete your data. Click to select a menu item ->tr ->tr. View account data. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Representative for Data Protection Questions: Valve GmbH Att. Legal LaedingSmartk 9 D-20459 Hamburg Germany 9. Additional information for users of the European Economic Area, the United Kingdom, Swiss Valve and TR Technical Services, Inc. (Valves, a wholly-owned subsidiary of the United States) complies with the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework. The Privacy Shield Framework established by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States. Valve has certified to the Department of Commerce that it complies with the Privacy Shield Principles. In the case of any conflict between the terms of this Privacy Policy and the Privacy Shield Principles, the Privacy Shield Principles apply. For more information and certifications for the Privacy Shield program, visit . In accordance with the Privacy Shield principles, Valve is pleased to resolve any complaints regarding the collection or use of our personal information. EU and Swiss individuals with inquiries or complaints about our Privacy Shield policy should contact Valve first. If you have any unresolved privacy or data usage concerns that we have not fully addressed, please contact our U.S.-based third-party dispute resolution provider (free) at . As described in the Privacy Shield Document (certain residual claims that are not resolved by other means may be subject to binding arbitration. In such cases, arbitration options will be available. The Privacy Shield Principles describe Valve's accountability for personal data transferred to third-party agents. Valve will be liable unless valve proves that if a third party's agent processes personal information in a way contrary to this section, it will cause damage and not be liable for the event. The Federal Trade Commission has jurisdiction over Valve's compliance with the Privacy Shield. 10. 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Before accepting such a request from an agent, you should ask the agent to provide evidence that he or she has acted to act on your behalf and verify your identity directly with us. The category, source, purpose, and recipient of the data to be collected. During the last 12 months, we have collected the categories of personal data described in Section 3 of this Privacy Policy. The sources from which we collect personal data and the purposes for which we collect and process it are described in Sections 2 and 3. For the previous 12 months, we disclosed each category of category of personal data for business purposes, as described in Section 5. Revised: July 28, 2020 Valve update respects the privacy of online visitors and customers of products and services and complies with applicable laws regarding the protection of your privacy, including the California Consumer Privacy Act (CCPA), European Union General Data Protection Regulation (GDPR), Switzerland and the EU Privacy Shield Framework. We will comply with applicable privacy laws. 1. Wherever we talk about personal data below, we mean information that can identify an individual (personally identifiable information) or that can be indirectly associated by linking to personally identifiable information. Valve also processes anonymous data whether aggregated or not. Other capitalized terms in this Privacy Policy shall have the meaning defined in the Steam Subscriber Agreement (SSA). 2. 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Similarly, Valve receives data from payment service providers for the same reason. 3.3 Other data we expressly submit we collect and process personal information when you provide or transmit it to us as part of our communications with other users, such as when you explicitly provide it to us or provide you with Steam Community Forums, chats, feedback or user-generated content. This data includes information that you post, comment on and follow in our content and services. Information sent via chat. Information provided when you request information or support from us, or in the case of related payment or physical goods, when you purchase content and services from us, including information necessary to process orders with carriers. Information you provide to us (such as contact details) when you participate in competitions, contests, tournaments, or complete surveys. 3.4 Your use of steam clients and websites We collect a variety of information through our general each other with the websites, content and services we provide. The personal data we collect may include, but is not limited to, browser and device information and the data collected Automated electronic interactions and application usage data. Similarly, we track your processes across our websites and applications to ensure that you are not a bot and to optimize our services. 3.5 Use of your games and other subscriptions In order to provide services, we must collect, store and use various information about your activities in the Content and Services. Content-related information includes steam IDs and what is usually called game statistics. Game statistics mean information about game settings, game progress, playtime, and advertising tags, device identifiers, etc.) to analyze how you use our Services and to improve marketing, analytics and the services we provide to improve the functionality of our website. The use of cookies is standard on the Internet. Most web browsers automatically accept cookies, but the decision to accept them is yours. You can adjust your browser settings to prevent cookies from receiving or to provide notifications each time cookies are sent. You can refuse to use cookies by selecting the appropriate settings in your browser. For more information on managing the use of cookies in each browser, see . Please note, however, that if you do this, you may not be able to access all the features of our website. When you visit our services, our servers record your IP address. 3.7 Content Recommendations We may process information collected under this Section 3 so that the content, products and services displayed when you launch the Steam Client can be tailored to your needs and provide relevant recommendations and benefits. This is done to improve the customer experience. This way, you can prevent data processing by turning off automatic loading of Steam Store pages and Steam notifications in the Interface section of steam client settings. Valve may send marketing messages to your email address regarding products and services provided by Valve, where expressly permitted under your individual consent or applicable law regarding email marketing. In these cases, you can use the information collected to customize such marketing messages, to see if you opened such messages, and to collect information about which links in the text you follow. You can opt out or withdraw your consent to receive marketing emails at any time. Revoke your consent on the same page you previously provided, or click the Unsubscribe link in all marketing emails. 3.8 Information required to detect violations We collect certain data necessary to detect, investigate and prevent SSA and applicable laws (violations). This data is only used for detection, investigation, prevention and, where applicable, to act against such violations and to store them for the minimum amount of time necessary for this purpose. If the data indicates that a violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until any litigation related thereto to it is resolved. Please note that certain data stored for this purpose may not be disclosed to you if disclosure violates our mechanisms for detecting, investigating and preventing such violations. 4. Retention Period Data We will store the information for as long as necessary, for as long as necessary, or if applicable law provides for a longer retention period for which the information is collected and processed, for as long as necessary. Personal data provided by applicable law will then be deleted, blocked or anonymized. In particular: If you terminate your Steam User Account, your personal information will be marked for deletion, except for legal requirements or other general legitimate purposes. Personal data may not be completely deleted to ensure consistency in the gameplay experience or steam community market. For example, matches played that affect other players' matchmaking data and scores are not deleted. Rather, connections to these matches are permanently anonymized. Valve must retain certain transaction data under statutory commercial and tax laws for up to 10 years. If you withdraw your consent based on the processing of your personal data or your child's personal data, we will delete your personal data or your child's personal data without undue delay if we collect and process personal information based on the withdrawn consent. If you exercise your right to object to the processing of your personal data, we will delete the personal data that you have processed for the purposes for which you objected, without undue delay, unless there is another legal basis for processing and retaining this data or the applicable law requires us to retain the data. 5. Those who have access to data values will not sell personal data. However, we may share or provide each category of personal data we collect as necessary for the following business purposes: 5.1 Valves and valvesSubsidiaries may share your personal data with each other and use it to the extent necessary to achieve the purposes described in Section 2 above. In the event of reorganization, sale or merger, we may transfer personal data to relevant third parties subject to applicable law. 5.2 We may share your personal information with third-party service providers who provide customer support services in connection with products, content and services distributed via Steam. Your personal information will be used in accordance with this Privacy Policy and will be used for as long as necessary to perform customer support services. 5.3 In accordance with internet standards, we may share certain information (including the identification of your IP address and the Steam content you want to access) with third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers use distributed server systems that deliver content based on your geographic location to enable you to deliver the digital content you request, such as when using Steam. 5.4 Google Analytics Our website uses web analytics services provided by Google Analytics (Google). Google Analytics uses cookies to analyze how website operators use our site. Information generated by cookies about a visitor's use of the website is generally transmitted and stored by Google to servers in the United States. IP anonymization is enabled on this website. The IP address of the user visiting Steam is shortened. Only in exceptional cases will the full IP address be transferred to a Google server in the US, where it will be shortened. Google uses this information on behalf of website operators to evaluate your website in order to create reports on website activity and to provide you with website activity and other services related to your use of the website. Google does not associate IP addresses transferred in the context of Google Analytics with any other data we hold. You can refuse to use cookies by selecting the appropriate settings in your browser. However, please note that in this case, you may not be able to use all the functions of this website. To learn how Google Analytics collects and uses data, visit www.google.com/policies/privacy/partners. In addition, when you download and install a browser plug-in, you can prevent Google from collecting and processing data about your use of the . 5.5 Certain data related to your Steam User Account will be made available to other players and partners through the Steamworks API. Anyone can access this information by querying their Steam ID. At a low time, the public persona name that you selected to represent the user on SteamNot only are avatar photos accessible in this way, but whether they are under a ban for cheating in multiplayer games. You can control the accessibility of additional information about you on your Steam Community user profile page. Data published on your profile page can be accessed automatically through the Steamworks API. In addition to publicly available information, game developers and publishers can access certain information from the Steamworks API, which is directly related to the users of the game they operate. This information includes the minimum ownership of the game in question. Depending on the Steamworks services implemented in-game, this includes scoreboard information, game progress, achievements, multiplayer game matchmaking information, in-game items, and other information needed to interact and support the game. For more information about the Steamworks services implemented by a particular game, see the Store page. We do not knowingly share your personally identifiable information through the Steamworks API, such as your real name or email address, but the information we share on your Steam profile can be accessed through the Steamworks API, which contains information that can identify you. 5.6 The Steam Community includes discussions, forums, chat areas, and more where users can exchange ideas and communicate with each other. If you post a message to a board, forum, or chat area, be aware that the information is available to the public online. Therefore, we do so at our own responsibility. If your personal information is posted on our community forums against your will, please request deletion using the reporting feature and the Steam Help site. 5.7 Valve may allow you to link your Steam User Account to accounts provided by third parties. If you agree to link your account, Valve may collect and combine information about your Steam User Account to the level permitted by your consent with the information valve has available to receive from third parties. If the link in your account requires valve to send information about you to a third party, you will be notified about it and given the opportunity to consent to the link and the transmission of your information before the link is made. Your use of your information by third parties is subject to the privacy policy of third parties and you are recommended to review it. 5.8 Valve may disclose personal data in accordance with court orders or laws requiring us to disclose such information. 6. Your Rights Management Mechanism Data protection laws in the European Economic Area, California and elsewhere grant certain rights to residents with regard to personal data. Other jurisdictions may have fewer legal rights, but weRights available to customers around the world. To help you exercise your data protection rights in an easy way, we have a dedicated section on our Steam Support page (Privacy Dashboard). This gives us access to your personal data, which we will correct and delete if necessary and object to its use if necessary. To access it, log in to the Steam support page .com and select the My Account->Data menu item associated with your Steam account. In most cases, you can access, manage and delete your personal data in the Privacy Dashboard, but you can also contact Valve for questions or requests through the contact process described in sections 8 and 10 below. As a resident of the European Economic Area, you have the following rights with regard to your personal data: 6.1 Access rights. You have the right to request (i) free request for information, whether or not your personal data about you is retained, and (ii) access to and/or (iii) reproduction of retained personal data. You can use the right to access your personal data from the Privacy Dashboard. If the request affects the rights or freedoms of others, or is clearly unfounded or excessive, we reserve the right to charge a reasonable fee (taking into account administrative costs for providing information, providing communications, or taking the requested action), or to refuse action on request. 6.2 Right of correction. When we process your personal data, we will strive to take appropriate action by taking appropriate measures to ensure that your personal data is accurate and up-to-date for the purposes for which it was collected. If your personal data is inaccurate or incomplete, you can change the information provided by the Privacy Dashboard. 6.3 Right to erasure You have the right to obtain the deletion of personal data about you if there is no reason why we can collect (see Section 2 above) or if there is another legal basis for deletion. For individual items in your personal data, edit them from the Privacy Dashboard or request removal from the Steam Support page. You can also request the deletion of your Steam user account from the Steam support page. As a result of deleting your Steam user account, you will no longer be able to access the Steam Services, including steam user accounts, subscriptions linked to Steam user accounts, game-related information, and the possibility of accessing other services that use your Steam User Account. You can restore your Steam user account to a 30-day grace period from the moment you request to delete it. This feature ensures that you don't accidentally lose your account due to lost or hacked account credentials. During the suspension period, we may complete financial and other activities that you may have started before sending Steam.Account deletion request. After the grace period expires, the personal data associated with the account will be deleted according to Section 4. Above. In some cases, deleting a Steam user account, or deleting personal data, can be complicated. This means that if your account has a business relationship with Valve (for example, a game developer's job), you can delete your Steam user account only after you transfer this role to another user or dissolve your business relationship. In some cases, taking into account the complexity and number of requests, the period of erasure of personal data may be extended, but may be extended by more than two months. 6.4 Rights to objects. If the processing of your personal data is based on your legitimate interests under Section 6(1)(f) of this Privacy Policy (GDPR/Section 2.c), you have the right to object to such processing. If you object, we will no longer process your personal data unless we have a compelling justification for the processing described in Article 21 of the GDPR. In particular, when data is required to establish, exercise or defend legal claims. You also have the right to lodge a complaint with a supervisory authority. 6.5 Right to restrict the processing of your personal data You have the right to be restricted from processing your personal data under the terms set out in Article 18 of the GDPR. 6.6 Portability rights of personal data You have the right to receive personal data in a structured, commonly used machine-readable format and to transmit such data to another controller under the terms set out in Article 20 of the GDPR. Valve will make personal information available in structured HTML format through the Privacy Dashboard as described above. 6.7 Post-mortem control of your personal data If French data protection laws apply to you, you have the right to establish guidelines for the storage, deletion and transmission of personal data after your death in accordance with Article 78-17, Article 40, Paragraph 1 of 6 January 1978 on information, technology, data files and civil liberties. 7. Children The minimum age to create a Steam user account is 13 years old. Valve does not knowingly collect personal data from children under this age. If a particular country increases the age of consent for the collection of personal data, Valve requires parental consent before creating a Steam user account and collecting the personal data associated with it. Valve encourages parents to instruct their children to never provide personal information when they are online. 8. Contact Us Contact Valve's data protection officer at the address below. We review emailed requests, but the only way to combat fraud, harassment and identity theft is to log in with your Steam user account to access, correct or delete your data. Click to select a menu item ->tr ->tr. View account data. Valve Corporation Att. Data Protection Officer P.O. Box 1688 Bellevue, WA 98009 European Representative for Data Protection Questions: Valve GmbH Att. Legal LaedingSmartk 9 D-20459 Hamburg Germany 9. Additional information for users of the European Economic Area, the United Kingdom, Swiss Valve and TR Technical Services, Inc. (Valves, a wholly-owned subsidiary of the United States) complies with the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework. The Privacy Shield Framework established by the U.S. Department of Commerce regarding the collection, use, and retention of personal information transferred from the European Union and Switzerland to the United States. Valve has certified to the Department of Commerce that it complies with the Privacy Shield Principles. In the case of any conflict between the terms of this Privacy Policy and the Privacy Shield Principles, the Privacy Shield Principles apply. For more information and certifications for the Privacy Shield program, visit . In accordance with the Privacy Shield principles, Valve is pleased to resolve any complaints regarding the collection or use of our personal information. EU and Swiss individuals with inquiries or complaints about our Privacy Shield policy should contact Valve first. If you have any unresolved privacy or data usage concerns that we have not fully addressed, please contact our U.S.-based third-party dispute resolution provider (free) at . As described in the Privacy Shield Document (certain residual claims that are not resolved by other means may be subject to binding arbitration. In such cases, arbitration options will be available. The Privacy Shield Principles describe Valve's accountability for personal data transferred to third-party agents. Valve will be liable unless valve proves that if a third party's agent processes personal information in a way contrary to this section, it will cause damage and not be liable for the event. The Federal Trade Commission has jurisdiction over Valve's compliance with the Privacy Shield. 10. Additional Information for Users from California The CCPA grants California residents certain privacy rights regarding the personal data we collect. We respect these rights and are committed to complying with the CCPA. The following describes these rights and Valve's practices regarding them. the right to know. Under the CCPA, you have the right to request the deletion of personal data owned by us, with certain exceptions applying. Please note that requests to delete data may affect your use. We may refuse to delete your information for the reasons set out in this Privacy Policy or for reasons permitted by the CCPA. Other rights. The CCPA also gives California residents the right to opt out of the sale of personal data. As explained in Section 5, we do not sell personal data and have not sold it for the past 12 months. You also have the right to be notified about our practices when or before we collect your personal data. Finally, you have the right not to be discriminated against for exercising your rights under the CCPA. Exercise your rights. The primary means of accessing, managing, or deleting personal data is to use the privacy dashboards described in Section 6.3 of this Privacy Policy. If you are unable to access or delete data from your privacy dashboard, you can also contact us with a request to exercise these rights using the form at . To verify your identity, you'll need to log in with your Steam user account to use the form. Finally, you can contact us with your request at questions@valvesoftware.com, but before you can access or delete your personal data based on the request you receive via email, you must verify your identity using the proof of ownership process described in . You may designate an agent who has the authority to request on your behalf to exercise your rights under the CCPA, either in writing or through a power of attorney. Before accepting such a request from an agent, you should ask the agent to provide evidence that he or she has acted to act on your behalf and verify your identity directly with us. The category, source, purpose, and recipient of the data to be collected. During the last 12 months, we have collected the categories of personal data described in Section 3 of this Privacy Policy. The sources from which we collect personal data and the purposes for which we collect and process it are described in Sections 2 and 3. For the previous 12 months, we disclosed each category of category of personal data for business purposes, as described in Section 5. Revised: July 28, 2020 Valve update respects the privacy of online visitors and customers of products and services and complies with applicable laws regarding the protection of your privacy, including the California Consumer Privacy Act (CCPA), European Union general data protection (GDPR), Swiss and EU privacy shield framework. We will comply with applicable privacy laws. 1. Wherever we talk about personal data below, we mean information that can identify an individual (personally identifiable information) or that can be indirectly associated by linking to personally identifiable information. Valve also processes anonymous data whether aggregated or not. Other capitalized terms in this Privacy Policy shall have the meaning defined in the Steam Subscriber Agreement (SSA). 2. The reason valve collects and processes data is because of the following reasons: b) where necessary to comply with our legal obligations subject to us (e.g., the obligation to retain certain information under tax law), c) where necessary for the purposes of valve or our third party's legitimate and legal interests (such as those of our other customers), unless such interests are prioritized by your legitimate interests and rights; or d) if you agree to it. These reasons for collecting and processing personal data determine and limit the personal data we collect and how we use it (Section 3 below), retention period (Section 4 below), which has access (Section 5 below), the rights available to you and other control mechanisms (Section 6 below). 3. The type of data we collect and the basic account data when setting up a source 3.1 account, Valve collects your email address and country of residence. You must also select a user name and password. This information is required to register a Steam user account. When you set up an account, the account is automatically assigned a number (Steam ID) that is used to reference the user account. You don't need to enter or use your real name to set up your Steam user account. 3.2 Transactions and Payment Data In order to make transactions on Steam (for example, to purchase a subscription to content and services or to fund a Steam Wallet), you must provide payment data to Valve to enable transactions. If you pay with a credit card, you must provide Valve with general credit card information (name, address, credit card number, expiration date, security code), and Valve will process and send it to your preferred payment service provider to enable transactions and perform fraud prevention checks. Similarly, Valve receives data from payment service providers for the same reason. 3.3 Other data we expressly submit we collect and process personal information when you provide or transmit it to us as part of our communications with other users, such as when you explicitly provide it to us or provide you with Steam Community Forums, chats, feedback or user-generated content. This data includes information that you post, comment on and follow in our content and services. Information sent via chat. Information provided when you request information or support from us, or in the case of related payment or physical goods, when you purchase content and services from us, including information necessary to process orders with carriers. Information you provide to us (such as contact details) when you participate in competitions, contests, tournaments, or complete surveys. 3.4 Your use of steam clients and websites We collect a variety of information through our general each other with the websites, content and services we provide. The personal data we collect may include, but is not limited to, browser and device information and the data collected Automated electronic interactions and application usage data. Similarly, we track your processes across our websites and applications to ensure that you are not a bot and to optimize our services. 3.5 Use of your games and other subscriptions In order to provide services, we must collect, store and use various information about your activities in the Content and Services. Content-related information includes steam IDs and what is usually called game statistics. Game statistics mean information about game settings, game progress, playtime, and advertising tags, device identifiers, etc.) to analyze how you use our Services and to improve marketing, analytics and the services we provide to improve the functionality of our website. The use of cookies is standard on the Internet. Most web browsers automatically accept cookies, but the decision to accept them is yours. You can adjust your browser settings to prevent cookies from receiving or to provide notifications each time cookies are sent. You can refuse to use cookies by selecting the appropriate settings in your browser. For more information on managing the use of cookies in each browser, see . Please note, however, that if you do this, you may not be able to access all the features of our website. When you visit our services, our servers record your IP address. 3.7 Content Recommendations We may process information collected under this Section 3 so that the content, products and services displayed when you launch the Steam Client can be tailored to your needs and provide relevant recommendations and benefits. This is done to improve the customer experience. This way, you can prevent data processing by turning off automatic loading of Steam Store pages and Steam notifications in the Interface section of steam client settings. Valve may send marketing messages to your email address regarding products and services provided by Valve, where expressly permitted under your individual consent or applicable law regarding email marketing. In these cases, you can use the information collected to customize such marketing messages, to see if you opened such messages, and to collect information about which links in the text you follow. You can opt out or withdraw your consent to receive marketing emails at any time. Revoke your consent on the same page you previously provided, or click the Unsubscribe link in all marketing emails. 3.8 Information required to detect violations We collect certain data necessary to detect, investigate and prevent SSA and applicable laws (violations). This data is only used for detection, investigation, prevention and, where applicable, to act against such violations and to store them for the minimum amount of time necessary for this purpose. If the data indicates that a violation has occurred, we will further store the data for the establishment, exercise or defense of legal claims during the applicable statute of limitations or until any litigation related thereto to it is resolved. Please note that certain data stored for this purpose may not be disclosed to you if disclosure violates our mechanisms for detecting, investigating and preventing such violations. 4. Retention Period Data We will store the information for as long as necessary, for as long as necessary, or if applicable law provides for a longer retention period for which the information is collected and processed, for as long as necessary. Personal data provided by applicable law will then be deleted, blocked or anonymized. In particular: If you terminate your Steam User Account, your personal information will be marked for deletion, except for legal requirements or other general legitimate purposes. Personal data may not be completely deleted to ensure consistency in the gameplay experience or steam community market. For example, matches played that affect other players' matchmaking data and scores are not deleted. Rather, connections to these matches are permanently anonymized. Valve must retain certain transaction data under statutory commercial and tax laws for up to 10 years. If you withdraw your consent based on the processing of your personal data or your child's personal data, we will delete your personal data or your child's personal data without undue delay if we collect and process personal information based on the withdrawn consent. If you exercise your right to object to the processing of your personal data, we will delete the personal data that you have processed for the purposes for which you objected, without undue delay, unless there is another legal basis for processing and retaining this data or the applicable law requires us to retain the data. 5. Those who have access to data values will not sell personal data. However, we may share or provide each category of personal data we collect as necessary for the following business purposes: 5.1 Valves and valvesSubsidiaries may share your personal data with each other and use it to the extent necessary to achieve the purposes described in Section 2 above. In the event of reorganization, sale or merger, we may transfer personal data to relevant third parties subject to applicable law. 5.2 We may share your personal information with third-party service providers who provide customer support services in connection with products, content and services distributed via Steam. Your personal information will be used in accordance with this Privacy Policy and will be used for as long as necessary to perform customer support services. 5.3 In accordance with internet standards, we may share certain information (including the identification of your IP address and the Steam content you want to access) with third-party network providers that provide content delivery network services and game server services in connection with Steam. Our content delivery network providers use distributed server systems that deliver content based on your geographic location to enable you to deliver the digital content you request, such as when using Steam. 5.4 Google Analytics Our website uses web analytics services provided by Google Analytics (Google). Google Analytics uses cookies to analyze how website operators use our site. Information generated by cookies about a visitor's use of the website is generally transmitted and stored by Google to servers in the United States. IP anonymization is enabled on this website. The IP address of the user visiting Steam is shortened. Only in exceptional cases will the full IP address be transferred to a Google server in the US, where it will be shortened. Google uses this information on behalf of website operators to evaluate your website in order to create reports on website activity and to provide you with website activity and other services related to your use of the website. Google does not associate IP addresses transferred in the context of Google Analytics with any other data we hold. You